

FIG. 1F

rogete sections Fig. 16

QUOTES	40. Policy 60. Customer	42. Policy 61. Billing Participant Account (future)	44. Coverage	46. Endorsement	50. Problem Log	52. Transaction Log			ACTIVITIES CORRESPONDENCE	141	121. Registration 141. Message	Diary 142. Outside	(future)	Claim (future) (143.
Webstern the Training The Training Training Training Training Training Training Training Training Training Tr	46	22. Pricing 41. Actions Option	24. Script 43. Rating Results	31 スス 1	28. Deductible 49. Loss Type	30. Premium 51. Acceptance Type	33. Reinsurance 53. Premium Type		CORRESPONDENCE TYPE A	(future)	121. F Type (future)	102. Outside 12 Report Type		103. Referral
PRODUCT TYPE	20. Policy Type	21. Installment 2. Schedule	23. Facet 2. Navigation (future)	25. Coverage 2 Grant Option	27. Limit Z7. Type	29. Subject 3	31. CreditSurcharge Type			80. Event Type	81. Registration Type	82. Diary Type (future)	The second secon	83. Claim
REFERENCES	1. Location	2. Agent	3. Lookup	4.Transaction Type	5. Common	6. Symbol	7. Application (future)	8. Cost Estimator (future)	9. Personnel (staff member)	10. Organizational Unit	11. Template	12. Assignment		

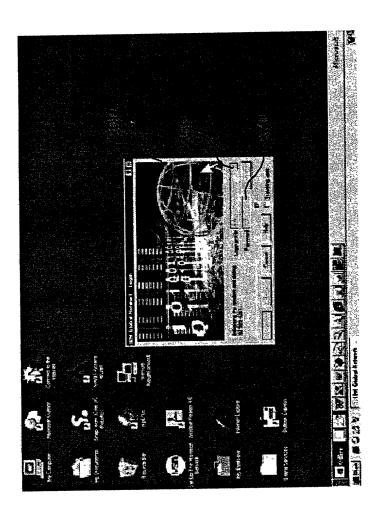


FIG. 2A

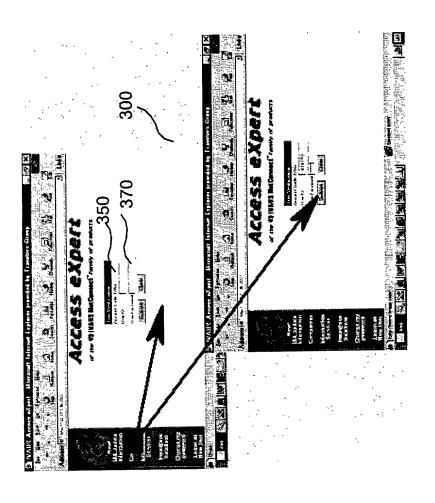


FIG. 2B

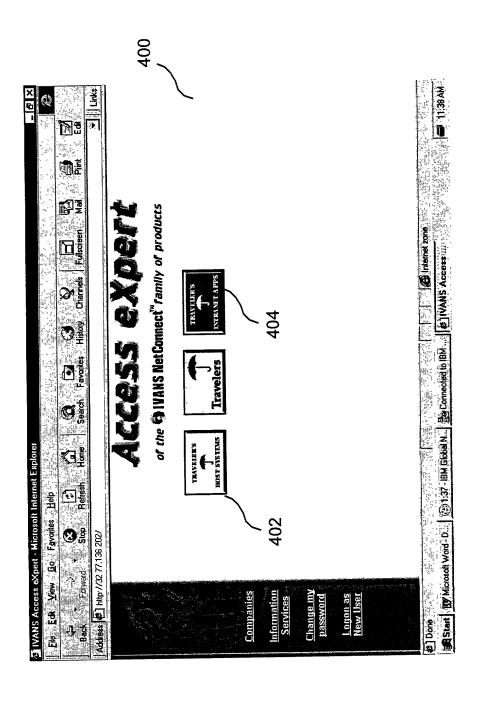


FIG. 2C

O L WELCOME Ø TRAVELER THE

PLEASE ENTER YOUR

ID: 048546584

PASSWORD: ******

(H) ELP, (L) OGOFF, (C) HANGE PASSWORD

OPTIONAL INFORMATION:

ACTION:

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ATIONS PAGE 1 OF	11. TSO - Norcross 2 12. PALS - TEST 13. TSO - NORCROSS 1 14. CL CONFERENCE 15. ISO 16. Blood Donor Authorization Form 17. TSO - Hartford 1 (DFT Mode) 18. TSOHB - CSD TSO in Hartford 1 19. TSO - Norcross 2 (DFT Mode) 20. FORMS
APPLICATIONS	1. PC Commercial Lines (CPCL) 2. PC Commercial Lines Training 3. COMMERCIAL LINES - VER REGION 4. Commercial Lines - Test 5. Commercial Training - Test 6. Commercial Version - Test 7. Pac Express Management Info. 8. TIES Registration System 9. Electronic Mail 10. PALS

OPTIONAL INFORMATION:

(H) ELP, (L) OGOFF, (N) EXT SCREEN, (S) EQUENCING, (P) REVIOUS SCREEN, (C) HANGE PASSWORD, (A) LIAS

ACTION:

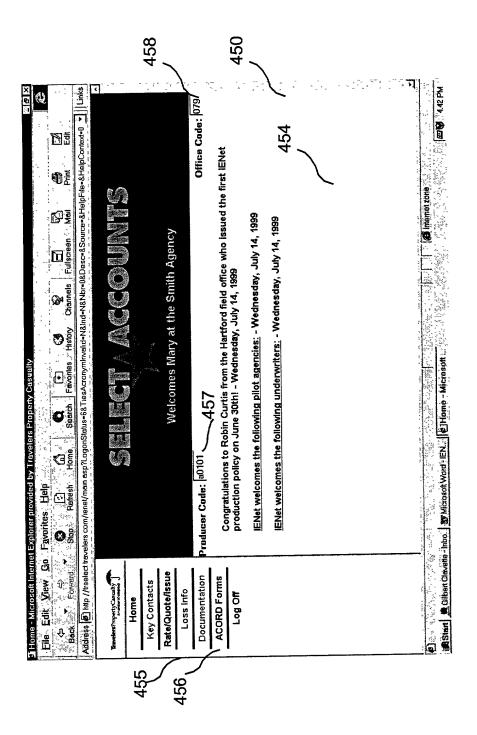


FIG. 4

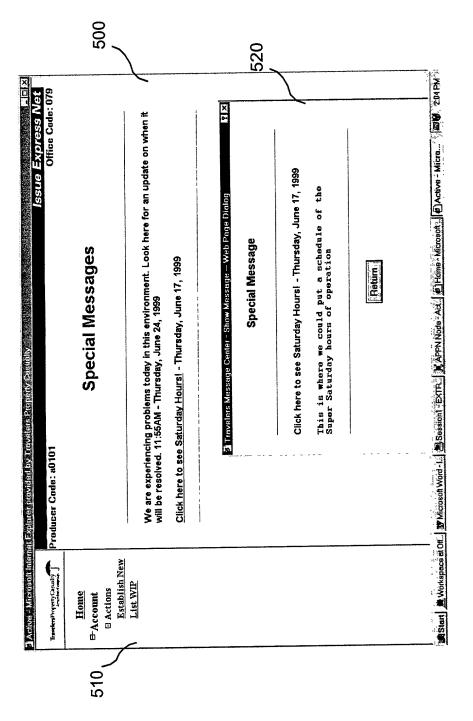


FIG. 5

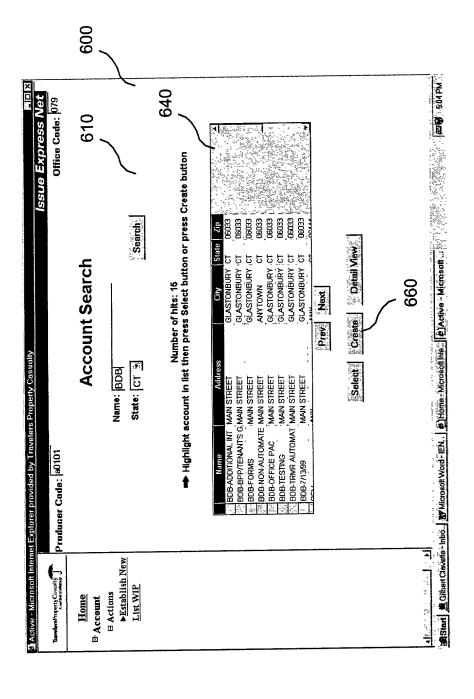


FIG. 6

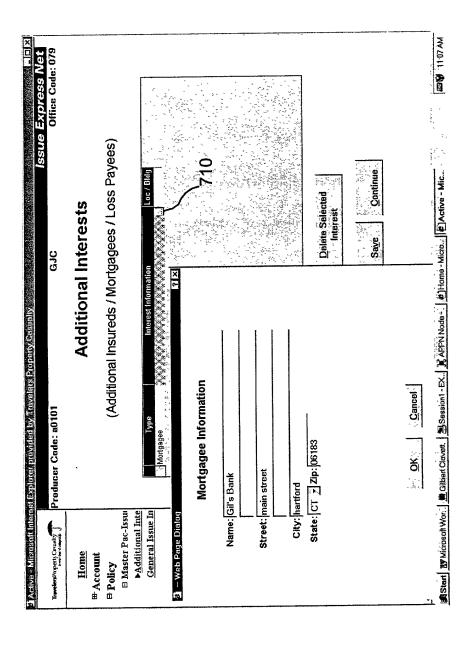


FIG. 7

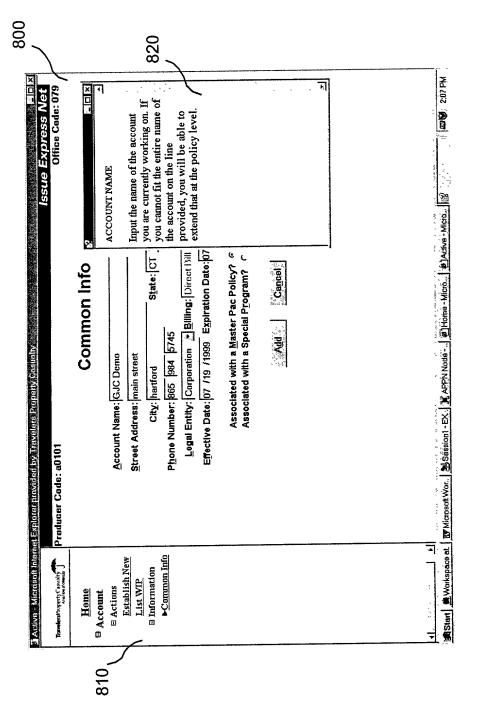


FIG. 8

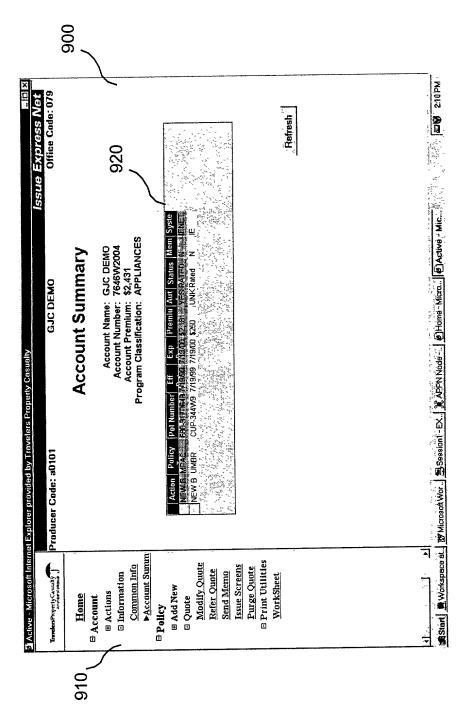


FIG. 9

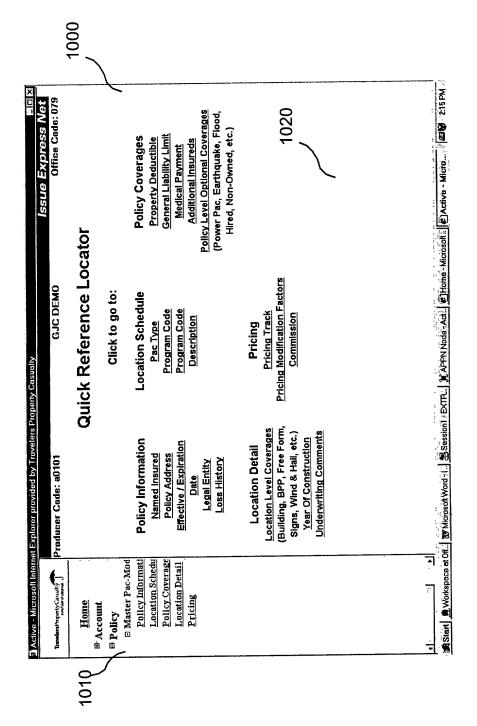


FIG. 10

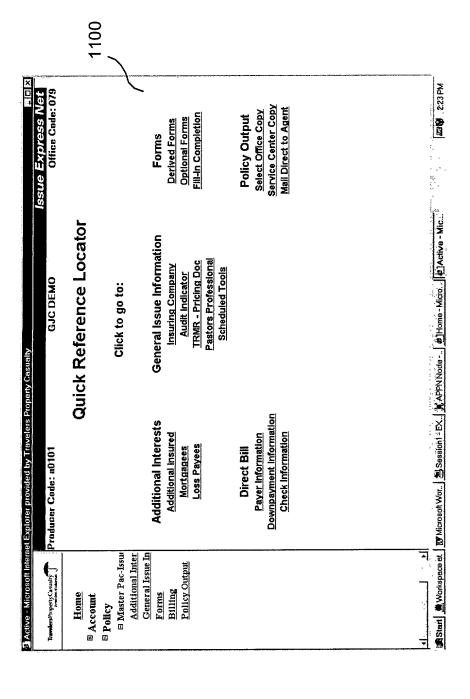


FIG. 11

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FIG. 12

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FIG. 13

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Home	PROPOSAL FROM TRAVELERS INSURANCE COMPANIE- M A S T E R P A C
	QUOTE PROFILE
	QUOTE VERSION 01
	NAMED INSURED AND WAILING ADDRESS QUOTE NO. 317D6607
	GJC MAIN STREET HARTFORD, CT 06118 CONTRACTORS PAC
	DELUXE PLAN PREMIUM SUMMARY COVERAGE
	BUILDING BUSINESS PERSONAL PROPERTY 1,780 GENERAL LIABILITY 17,830 AUTO HIRED 10 AUTO NON-CONED 40 POWER PAC CONTRACTORS EQUIPMENT 240
	TOTAL ANNUAL POLICY PREMIUM 20,570
	The Control of the Co

FIG. 14

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FIG. 15

Home B. Account Account Name: GJC Policy Number: 317D6607 This policy is not within the agent's authority due to the information below: TYPE OF INSURED EXCEEDS AUTHORITY COUNT VENUMENT CONTROLLOGE FROM YOUR AUTHORITY 1 PAC TYPE IS EXCLUDED FROM YOUR AUTHORITY 1 PAC TYPE IS EXCLUDED FROM YOUR AUTHORITY ESTATEMENT OF THE STATEMENT OF THE	Transferr Property Casualty	Producer Code: a0101 GJC	Office Cade: 079
Account Name: GJC Policy Number: 317D6607 This policy is not within the agent's authority due to the information below: The policy is not within the agent's authority due to the information below: The policy Limit Authority The CHISTORY DESCREDS AUTHORITY (JOINT VENTURE) CONTRACTORS PAC PREMIUM SADOVE VOUR AUTHORITY 1. PAC TYPE IS EXCLUDED FROM YOUR AUTHORITY THE PACE TYPE IS EXCLUDED FROM YOU	Home	Score Card	
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TYPE OF INSURED EXCEEDS AUTHORITY (JOINI VENTURE) CONTRACTORS PAC PREMIUM IS ABOVE YOUR AUTHORITY PACTORS EXCLUDED FROM YOUR AUTHORITY PACTORE IS EXCLUDED FROM YOUR AUTHORITY PACTOR IS EXCLUD		This policy is not within the agent's authority due to the infor	mation below:
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		Return to Account Summary	
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FIG. 16

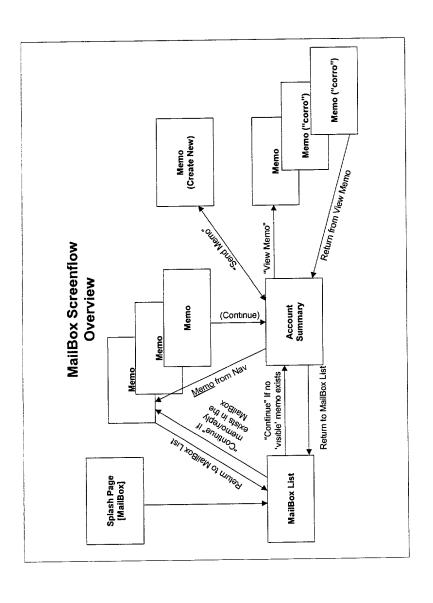


FIG. 17

Age Caching Inc. Billing Contact Phone: Sal Number: Sal Number: Downpayment Information: Business Policy From Check Inc. Business Policy Number: Downpayment Downpayment Information: Taxaya004. Taxaya04. Taxaya
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FIG. 18

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FIG. 19

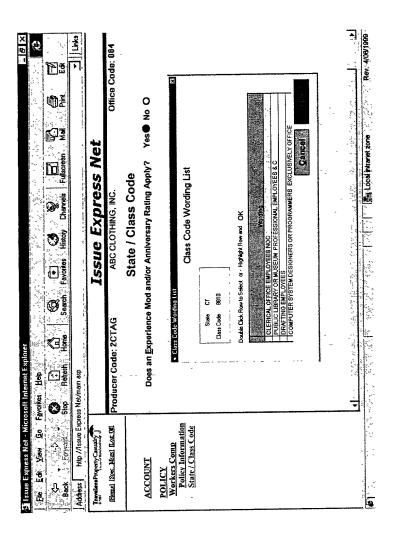


FIG. 2(

Specifies Hete Solop Referent Home Search Favories History Charmets Fullcoreen Mail Phin Edit	Issue Express Net Producer Code: 2CTAG ABC CLOTHING, INC. Office Code: 084	State / Class Code Does an Experience Mod and/or Anniversary Rating Apply? Yes No O Class Code Search State CT Class Code Search (1 character minimum) Search Search Search Search Search	A Company of the control of the cont
Else Edit View Go Favoites Heb Edit View Go Favoites Heb Co	'1 E 61	ACCOUNT POLICY Wo kers Comp Policy Information State / Class Code	

FIG. 21

High / Issue Express Net/main asp ISSUE EXPRESS Net	ire J.b.	
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Producer Code: 2CTAG ABC CLOTHING, INC. Office State / Class Code CCOUNT Does an Experience Mod and/or Anniversary Rating Apply? YesO No OU.LCY State / Class Code OU.LCY State / Class Code OU.LCY State / Class Code OU.LCY OU.LCY State / Class Code OU.LCY State / Class Code OU.LCY OU.LCY State / Class Code OU.LCY OU.LCY State / Class Code Ou.LCY Ou.LCY State / Class Code Ou.LCY Ou.LCY State / Class Code Ou.LCY Ou.LCY Ou.LCY State / Class Code Ou.LCY Ou.LCY State / Class Code Ou.LCY O	Jravelers Property Casualty	Issue Express Net
CCOUNT Does an Experience Mod and/or Anniversary Rating Apply? YesO No State / Class Code OULCY State / Class Code CT / Sept / CLERCAL OFFICE EMPLOYEES CT / Sept / BAR, DISCOTHEQUE, LOUNGE CT / Sept / BAR, DISCOTHEQ	Home] [Spec Mers] Log Off	ABC CLOTHING, INC.
State Continue State Stat		State / Class Code
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Add Another Delvie Selected Class Code Class Code		1 0975 TRESTAURANT 7 420,000
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Travelers Property Casually	Issue Express Net
Homel Spec. Mess Log Off	Producer Code: 2CTAG ABC CLOTHING, INC Office Code: 084
3 25 44	Pricing Plan Type: Pricing State Plans
ACCOUNT	Güleranteed Cost O Variable Dividend O Fixed Dividend
POLICY	Schedule Schedule
Policy Information	INS.—Travelers Ins Co (Std) (G. Guaranteed
	(Std)
Pricing / State Plans	

3 2	Additional State Plans Save and Return to Account Summary Ratio
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FIG. 23

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1		SISSUE Express Net	Producer Code: 2CTAG	Score Card	Second Name: ABC CLOTHING, INC.	Policy Number: 232Y675A	This policy is not within the agent's authority due to the information below:	Loc	THIS AGENCY DOES NOT HAVE UNDERWRITING AUTHORITY	POLICY PREMIUM IS BELOW THE MINIMUM AUTHOR(1)	EXPERIENCE MODIMERIT RATING CREDIT EXCEEDS AUTHORITY	PROGRAM CODE SHOWN IS EXCLUDED FROM AUTHORITY	FIXED DIVIDEND IS NOT WIN YOUR AUTHORITY	VARIABLE DIVIDEND IS NOT W/IN YOUR AUTHORITY	THE STATE DISPLAYED IS NOT W/IN YOUR AUTHORITY	THE PRICING COMPANY IS NOT WIN YOUR AUTHORITY	1 THE CLASS CODE SHOWN IS NOT WIIN YOUR AUTHORITY	1 THE CLASS CODE DESIRABILITY IS NOT WIN YOUR AUTHORITY			A Company of the Comp
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FIG. 24

Bock Story Heifer Address http://lssue.Express.Net/main.asp	
Hannel Spec Mess Log Off	Producer Code: 2CTAG ABC Clothing Office Code: 084 Legal Entity Information
ACCOUNT POLICY Workers Comp-Issue Legal Entitles	Define Each Legal Entity Entity Anne(s) Location Name(s)
	Complete: Address info and Assign Entities to Each Location Sale Loc Sheet City Zp Cote Entity CT 1 Assign 1
	Address Info

FIG. 25

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🐴 Issue Express Net - Microsoft Internet Explorer	File Edit View Bo Favorites	00.	Back Inward	Address http://lssueExp	ravelers Property Casualty	[Honnel [Spec Merrel [Log Off]		ACCOUNT	POLICY	Workers Comp-Issue	State Issue Info	,	e e	,		•			*	THE CHARGEST A WASSESSEE AND A SECURE OF THE CHARGEST AND A SECURE AND A SECURE ASSESSEE AS A SECURE ASSESSEE AS A SECURE ASSESSEE AS A SECURE ASSESSEE AS A SECURE AS A SECURITION AS A SECURE AS A SECURE AS A SECURE AS A SECURE AS A SECURITION AS A SECURE AS A SECURE AS A SECURE AS A SECURE AS A SECURITION AS A SECURITION AS A SECURITION AS A SECURE AS A SECURITION ASSESSEED AS A SECURITION AS A SEC	(#) Page 14

FIG. 26

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: Name

FIG. 27

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FIG. 28

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issue Express Net - Microsoft Internet Explorer	Elle Edit View to Favorites Help	Sack Friward	Addiess http://lssue Expl	IravelersProperty Casualty Costa	Homel [Spec. Megs] Log Off	Home	Account	Policy Workers Comp - Issue Legal Entities	General Issue Info	Final Issue Info			

FIG. 29

Quick Reference Locator

Click to go to:

General Issue Info	Inspection/Accounting Co
State Issue Info	Federal Fmnlover id #
Legal Entity Information	Legal Entity Names

Location Addresses

State Unemployment Id #\$ Officer Election/Accounting Contact
California Legal Entity Information Commission
Risk Id #\$ Experience Mod Indicator

<u>Derived Forms</u> <u>Optional Forms</u> Fill-in Completion Forms

Payer Information Downpayment Information Check Information Direct Bill

Book Rollover Indicator
Automatic Renewal Indicator
Select Office Copy
Service Center Copy
Mail Direct To Agent

Final Issue

FIG. 30

FIG. 31

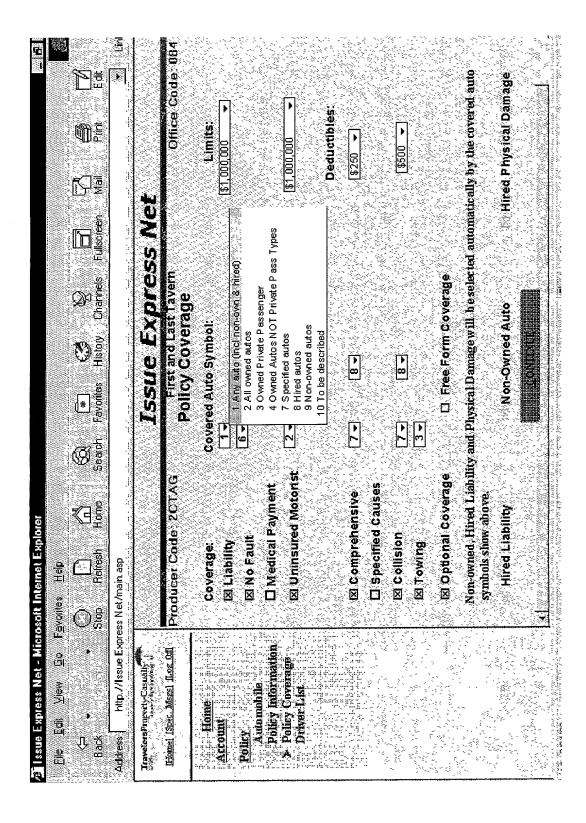


FIG. 32A

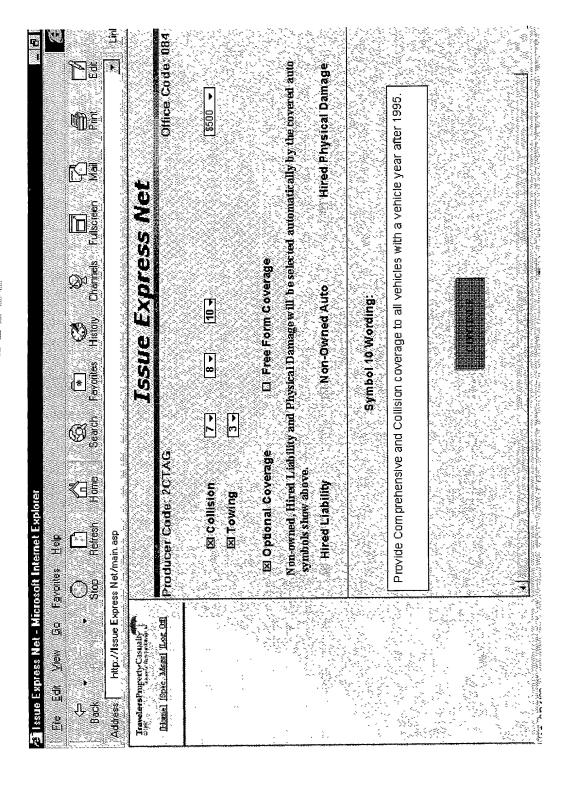


FIG. 32E

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FIG. 32C

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Favortes Help Stop Refresh Home	s Net/main asp		Producer Code: 2CTAG	Hired Liability: El Coverage is Excess.	Hired Physical Damage:	Comprehensive Limit	Callisian Limit	Number of Autos.	Cestofille	Physical Damage Insurance applies on a direct primary basis?	Non-owned Auto:	Number of employees 0 - 25 •	Number of Pathers	☐ Social Service Agency.	Number of Volunteers
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FIG. 33A

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FIG. 33B

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		\$125	\$13,000	\$20	\$14,600	\$10,000	\$2,000	
		\$175	\$18,200	\$20	\$14,600	\$10,000	\$2,000	
		\$250	\$26,000	\$20	\$14,600	\$10,000	\$2,000	
		\$400	\$41,600	\$20	\$14,600	\$10,000	\$2,000	
		0000	\$52,000	07.0	\$14,000	\$10,000	\$ 2,000	
		\$700	\$52,400	02.5	\$14,600	\$10,000	\$2,000	
		\$750	Unlimited	\$12	\$8,760	\$10,000	\$2,000	
		\$100	Unlimited	\$20	\$14,600	\$10,000	\$2,000	
		\$125	Unlimited	\$20	\$14,600	\$10,000	\$2,000	
		\$175	Unlimited	\$20	\$14,600	\$10,000	\$2,000	
		\$250	Unlimited	\$20	\$14,600	\$10,000	\$2,000	
	TO THE PARTY OF TH	Control of the contro						

FIG. 33C

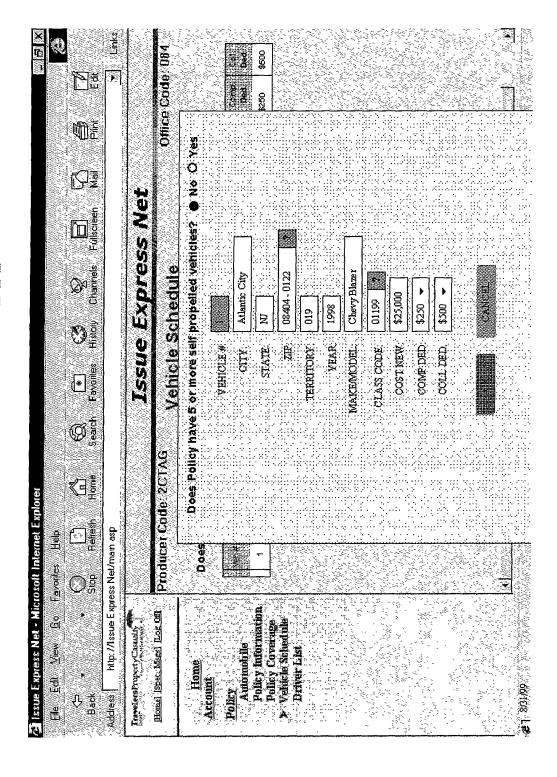


FIG. 34A

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Attantio City N 08404-0122 013 1938 ChevyBlazer 01133 \$25,000 \$250 \$500	STATE OF THE PARTY	Ô	es Policy	have 5 c	t more se	if propel	led vehir	cles?	၀ နှ	Yes			
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Additional venicle is owned by an individual Vehicle owner is to be covered as Additional insured. Right to recover non economic loss.					, M of the Care								
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Right to recover non economic loss			Vehicle	owner is	to be cov	ered as	4 deition	al Insure					
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FIG. 34B

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FIG. 34C

		1 Safety Features 2 Safety Features 3 or more Safety Features		Collision: Category 3		Anti-thert Category Category 1	Comprehensive	E.APIR applies to Resident Relatives	Policy Coverage Additional No Fault:	Automobile Automobile Ed Extended Medical Expense: Limit to \$10,000 Politer information Ed Vehicle is principally obstated by employees.	9	Wehicle Detail - Vehicle Dot 1995 Ford Taurus	Producer Code: 2CTAG First and Last Tavern Office: Code: 084	Igner Propriet Taylor Control of the Indian Institute Express Net	http://issue Express Net/main asp	p Balfresh Home Search Favorites History Channels Fullscreen Mail			tegory 1 -
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FIG. 35A

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(3 ©		First and Last Tavern tall - Veh# 005 1997 CI	☑ Optional Basic Economic Loss ●Named Insured ② Named Insured & Relatives		\$500 \$1,000 \$2,000	
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Elle Edit <u>View Go</u> Fav 合 、 、 、 (Back · S	Address http://lssue Express Net/main.asp		Rosourt Policy Automobile Policy Information Policy Coverage Yehicle Schedule			

FIG. 35B

		Office Code: 184	O Livery Type Vehicle	O Cummercial Use	O Over 200 miles	O Heavy (2000) - 45000 O Truck Tractor (over 45000) O Utimy Trailer	O Specializen Delliven O Dump & Transit	
O.	J C		Š	ē	ō O	O Heavy (2000) O Truck Tracko O Uliny Traiter	O Specializati Dell O Dump & Transit	
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低 事 優 覧 団 日 日 日 Secion Favolites Hittory Charmets Fullscreen Mali	Issue Express Net	Help	Vehicle Type: O private Passenger Vehicle O Registration Plates	BUSINESSUSE: Oretail Use	RADILS OF OPERATION O 51-200 miles	VEHICLE SIZE (GVM): O Medium (10,001 - 20,000) O Truck Tractor (0.45000) O Trailer	SECONDARY CLASS CODE Food Delivery Famer Alfother	
Alt light	ce E	Class Code Help	Vehicle Type: O private Passenger 1 O Registration Plates	BUSINE O Ref.	2115 OF C	HICLES Um (10.0 K-Tractor	SECONDARY (O Food Belivery O Former A Alfother	
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FIG. 36A

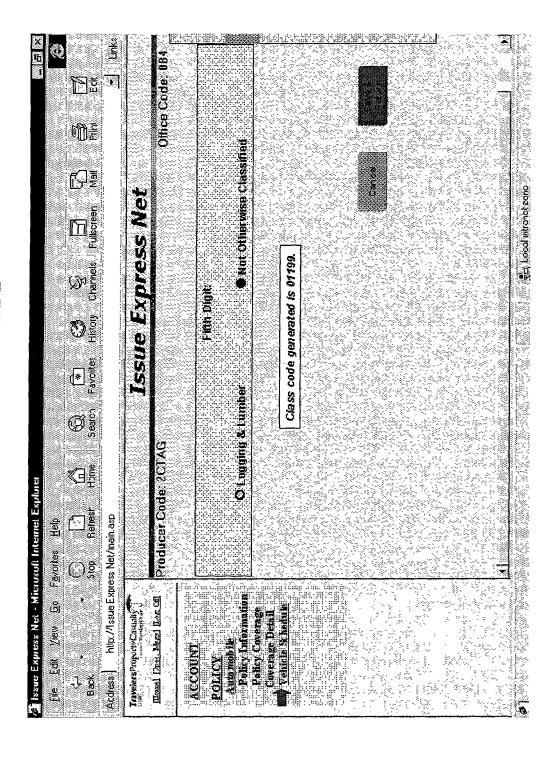


FIG. 36B

off Internet Explorer		Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit	ess Net/main.asp	Issue Express Net	Producer Code: 2CTAG Office Code: 1884	Non Fleet Loss History for the past 3 years;	No at fault BI or PD losses Less than 2 at fault BI or PD losses		Fleet	Loss Ratio for the past 4 years;	45% or less 50% or less	55 % or less	Deive Figur	State Company Pricing Track	Schedule Modification:	
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FIG. 37A

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Ontional Coverage	1 or more years
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	And I wellsed in 5 of more years
The second of th	10% of drivers, licensed > 3 yrs.
	l must be incensed
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	Speed - 25MPH over speed limit
	Past 3 yrs < 2 accidents/moving violations
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	None with the above.
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FIG. 37B

	h Home Search Favorites History Channels Fullscreen Mail Print Edit	Vet/main.asp	Issue Express Net	Producer Code: 2CTAG Code: 084	A)DBA (Strate Company Phicing Track	Trav	Tra	Sched Travelers Indermity Co. of III Super High Discount High Discount	Exper Travelers Ind of Ct Standard	Corrnission Contribution:	Commission %:	High Performance, Customized, or Sports Cars?:. ● No O Yes	Underwriting Comments:	Dave List	reas process as a constant of the constant of
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FIG. 37C

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FIG. 37D

DOODSES OFES

		8	9
Question:	Question: Business Experience	Driver info	MVR
Answers:	Answers: 1) 5 or more years	1)licensed for 3 or more years	1)DWI or DUI
	2) 3 or more years	2)10% drivers, licensed > 3yrs	2)Reckless Driving
	3) 1 or more years	3) have a license	3)Criminal type conviction
ode, de Vivorio 1, 17 de françois Anosporalistis	4) some		4)Speed - 25MPH over speed limit
			5)Past 3 yrs < 2 accidents/moving violations
2 2 2 2 3			6)Past yr < 1 at fault accident /moving violation
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	Fricing company.	FIGURE TO THE STREET OF THE ST	Answer combinations that derive pricing track:
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	TIL-A Travelers Ind of II	Standard Discount	A=3, B=2, C=7, D=2
elle v v votek	TCT-A Travelers Ind of CT	Standard	A=4, B=3, C=NA, D=NA
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Approprie.	Anomore: 1) 5 or more years	1 Nicensed for 3 or more years	1) DWI or DI II
	2) 3 or more years	2)10% drivers. licensed > 3vrs	2)Reckless Driving
to the comment of the	3) 1 or more years	3) have a license	3)Criminal type conviction
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из легоновиший обилоны эксплолог			5)Past 3 yrs < 2 accidents/moving violations
			6)Past yr < 1 at fault accident /moving violation
2			7)None with the above.
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	TIL-B Travelers Ind of II	Super High Discount	A=1, B=1, C=7, D=1
	TCT-B Traveler Ind of CT	High Discount	A=2, B=2, C=7, D=2
	TIL-A Travelers Ind of II	Standard Discount	A=3, B=2, C=7, D=3
	TCT-A Travelers Ind of CT	Standard	A=4, B=3, C=NA, D=NA

FIG. 38

oft Internet Explorer onles: <u>H</u> elp	s Net/main asp	Issue Express Net	Producer Code: 2CTAG Office Code: 084	Pricing Information	State Company Proing Track	Standard	Warring!	Based on the account's criteria, derived aricing track should be used. Are you sure	you want to change?	NO VES	Commission Contribution 45%	Customized or Si	l	DaveList	A Manual Constitution ()
경 Issue Express Net - Microsoft Int File Edi View Go Favordes	묫	Traveler sPrupruty Casually	Homel [Spec. Megs] [Log Off]		ACCOUNT. POLICY	Automobile	Policy Information Policy Coverage	Coverage Detail Vehicle Schedule	Pricing Driver List						

FIG. 39

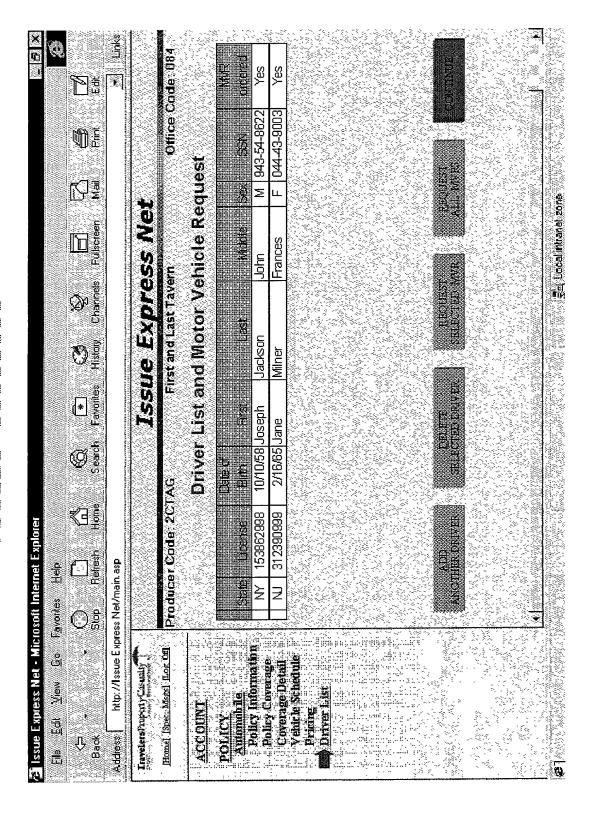


FIG. 40

Established Mat	Office Code: 079			Coverage Schedule <u>Driver Other Car Names</u> <u>BPIP Names</u>	Final Issue Insuring Company Audit Indicator Select Office Copy Service Center Copy Mail Direct to Agent Print Auto ID Cards	FIXelive Milks Fixed Fix
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FIG. 41

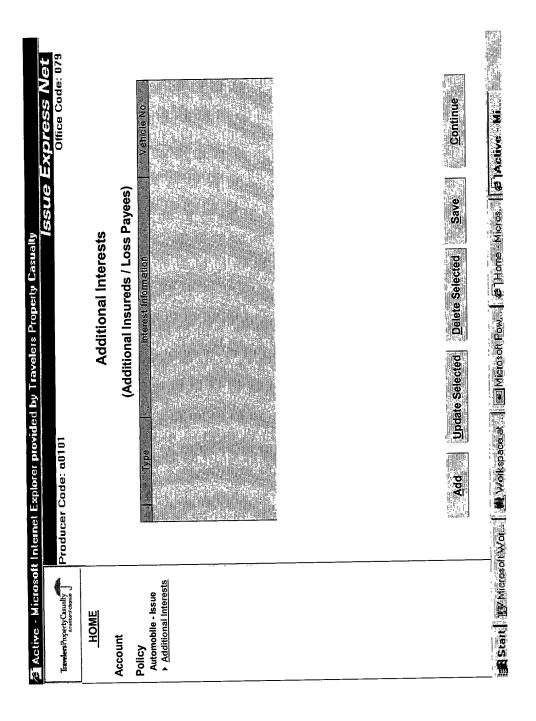


FIG. 42

osofi Internet Explorer essies Heb	Stop Refresh Home Search Favoriles History Charmels Fullscreen Mail Print. Edit	sss Net/main.asp	Issue Express Net	Producer Code: 2CTAG ————————————————————————————————————	ALL states ALL states ALL states ALL states ALL states Have any Certificates of Ins. been made for this policy? ○ Yes • No		Should a Cession Notice be sent? O Yes • No MA Ceded only:	Enders Environ See Weinflinger FR722448R	State: LA. AR, DE, FL, IL, LA, MA, NY, NC, SC only	What city should be used to derive the county town code? Metairle	Wehicle Issue Information:	ed Vehicle identification# ViN Sed	2 1995 Ford Taurus IIA.	
Silssue Express Net - Microsoft Internet Explorer			Travelers Property Casualty	Home Spec. Megs Log Off	HOME	Account Account	Policy Leans	Additional Interests Reporting Info			,			

FIG. 43

Active - Microsoft Internet Explorer provided by Travelers Property Casualty Issue Express Net	Producer Code: a0101 Office Code: 079	Coverage Schedule	Name(s) of Individual(s):	BROADENED PERSONAL INJURY PROTECTION: Name(s) of Individual(s):	Statt IV Microsoft Wor. Whonkspace at
Active - Microsoft	Iravelers Property Cavally Pr	HOME	Account Policy Automobile - Issue Additional Interests Reporting Info		Statt TW Microsoft

FIG. 44

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FIG. 45

osoft Internet Explorer	avoites <u>H</u> elp is the second of the second o	S) む 点 点 を また (sss Net/main.asp	Issue Express Net	Producer Code: 2CTAG Final Issue Information Office Code: 08	Insuring Company: The Charter Oak Fire Insurance Company	Should this policy be automatically renewed? • Yes O No	Is this policy part of a book roll-over? O Yes • No	is this the only policy, written for this account? ○ Yes. • No	Print Auto ID cards?	Mail Directly to Agency? ● Yes ○ No	Audit Indicator:	Send Select Office Copy to: 084 Send Service Center Copy to: 02D		Agency Insured's ID	(for Common purposes)	Save and Return to Account Summary Save	
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FIG. 46

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FIG. 47A

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FIG. 47B

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FIG. 48

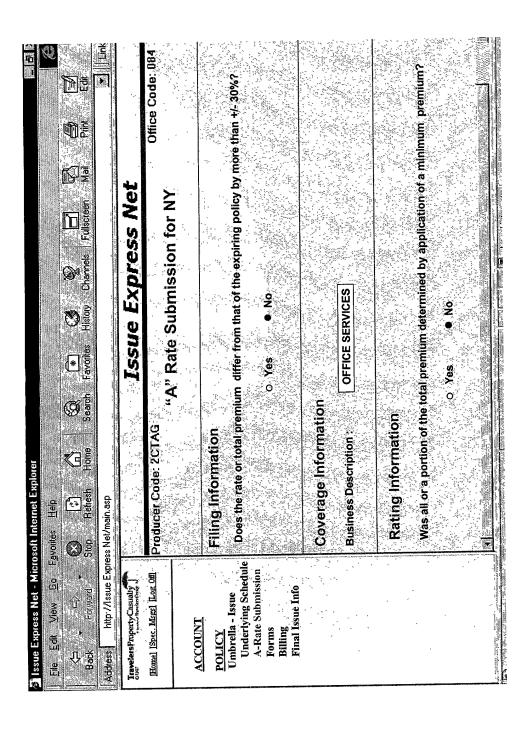


FIG. 49

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FIG. 50

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FIG. 51

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FIG. 52